



ACCESSIBILITY INFORMATION

Wilderness is working harder than ever to make the show as accessible as possible for everyone. The following information provides details about the accessible provisions currently available.

If you have any questions that are not answered below, please email accessuk@festivalrepublic.com or call 0207 009 3490. If you would prefer, you can view our large print [Wilderness Accessibility Info](#)

PLEASE NOTE

- Wilderness (Cornbury Park) is a green-field site, with some tarmac paths on the peripheral entrances and exits. While there are some sheltered areas, it is mainly an open-air event. Ground conditions are therefore weather dependent, so if we experience extreme weather the ground may become muddy and mobility across the site may become compromised. We ask you to consider this before booking a ticket.
- All our accessible facilities are for festivalgoers with permanent disabilities – pregnant women and people with recent injuries do not qualify.
- To register for any of the facilities listed below, you need to first choose your preferred campsite, book your tickets, then fill in our Accessibility Registration Form and submit the applicable supporting documentation. More details on how to do this below.

ACCESSIBILITY CAMPSITE

Our dedicated Accessibility Campsite is exclusively for deaf and disabled guests. It is the closest to the arena, with a blue-badge parking area which is free of charge to registered guests and a hard road entrance making wheelchair access easier.

CAMPING

- To ensure we have enough space for everyone who requires access to this campsite, a maximum of six people, including the registered accessibility customer and their companion, are permitted per group. Anyone in excess of this, will need to stay in another campsite and you can all meet up in the arena.
- Please only bring the necessary number of tents needed to accommodate your party.
- No gazebos or trailer tents are allowed.
- Do not create a camp of tents that exceeds 8 berth combined.

LIVE-IN VEHICLES

- There are a limited number of spaces available for Live-In Vehicles in this campsite.
- Please note - there is no electrical hook up.
- If you wish to stay in your live-in vehicle in the accessibility campsite, you must request this on the Accessibility Registration form and we will let you know whether this is possible.

CAR PARKING

- The Accessibility Car Park is in close proximity to the Accessibility Campsite, approx 150m from the Accessibility Check-in Point over a green-field site.
- Only one car per party for the registered accessibility festivalgoer is permitted in the Accessibility Car Park. Any other vehicles must park in the General & Quiet Car Park.
- Our other car parks are not as close to their respective campsites and if you are using these, we cannot guarantee a space closest to the campsite entry point.

ACCESSIBILITY DROP OFF

- If you're being dropped off at the festival, there's a drop off / pick up point within close proximity of the Accessibility Check-In Point.
- From the drop-off point to the Main Arena is approximately 500m over a gravel pathway and green-field site.

APPLYING TO STAY HERE

- To apply stay in the Accessibility Campsite, please book a General Camping ticket, then register for the Accessibility Campsite via our Accessibility Application Form (details below) and submit the necessary supporting documentation.
- **Please note** - in previous years we had an option to book an Accessibility Camping ticket. This year we have replaced this with booking a General Camping ticket and registering to stay in Accessibility via the form.
- If you would like to stay in one of our other campsites but still register as an accessibility customer, please book your relevant campsite ticket and then use the form to register your details.

COMPANION TICKETS

We operate a companion ticket scheme, for eligible customers, available only on Adult and Teen Tickets. If you'd like to apply for this, please do not book a ticket for your companion as this will not be refunded if they are approved for a companion ticket.

Each companion ticket is provided on the expectation that they are willing and able to assist you throughout your visit and would be available and able to help you in the event of an emergency.

HOW TO BOOK

1. Choose your preferred campsite and book the required number of Festival Ticket(s) (minus companion).
2. Apply for your companion ticket and submit the relevant supporting documentation via our Accessibility Application Form.
3. We will then inform you of whether your request has been successful.
4. If you do not fit the criteria for a Companion ticket but still wish to bring someone and the event has sold out by the time we inform you, we can make a ticket available to book.

ACCESSIBLE FACILITIES

Accessible facilities at Wilderness include:

- Viewing platform at Main Stage (unsheltered)
- Wheelchair-accessible loos at viewing platform and each of the main toilet blocks throughout the arena.
- Induction loops available at the Accessibility Check-In point upon arrival.
- Medical Tent with trained First Aiders.
- Electric wheelchair charging point located at the viewing platform and Accessibility campsite (also available at Boutique campsite)
- Assistance dog resting area located at the Welfare tent.
- Lowered bars and large-print menus.
- Refrigerated storage of medication, if necessary and pre-requested.

ASSISTANCE DOGS

- While we cannot allow pets of any kind into the festival, registered assistance dogs are permitted, provided you register this via the application form in advance of the festival and submit all required documentation to enable us to approve this.
- If you do not register this, we cannot guarantee entry of the assistance dog. Dogs must remain on a lead at all times at the festival.

DEAF & HARD OF HEARING CUSTOMERS

- We have BSL Interpreting services at the festival from Fri-Sunday.
- They cover all Main Stage headliners plus a selection of other performances.
- If this is a service you require and register for, we will email you in advance of the festival to find out what performances you would like to have interpreted. Please note requesting does not guarantee fulfilment.
- At the festival there is also a static request form in the Info Tent. Requests need to be submitted 24hours prior to performance.

ACCESSIBILITY REGISTRATION FORM

To apply for any of the above, book your relevant campsite ticket, then register via our Accessibility Application Form and submit your relevant supporting documentation. **Please note** this form is currently unavailable, so in the meantime please sign up to the [Wilderness Accessibility mailing list](#) and we will let you know as soon as the form goes live.

ACCEPTED SUPPORTING DOCUMENTATION

- Front page of DLA/PIP letter
- Valid access card showing that you are a plus one - <https://www.accesscard.org.uk/>
- Deaf or blind registration
- Front page of attendance allowance letter
- War Disablement Pension
- Recognised assistance dog I.D. card

All documentation must be dated in the last 12 months or have an indefinite PIP award within the last three years. We recognise that the evidence above is not definitive. If you do not have any of these but wish to apply for access facilities at Wilderness, please email accessuk@festivalrepublic.com to discuss further.

OTHER INFORMATION

STROBES

Please note that strobe effects may be used at the event. There will be no specific announcements prior to the use of strobes and lasers.

FESTIVAL SPIRIT

We are proud to work with Festival Spirit, a life-changing charity that provide the full festival experience to those who would not normally be able to enjoy it due to life-limiting illness or disability. You can support the amazing work they do by donating when you book your festival ticket. They will also have a marquee in the Accessibility Campsite, where they will be stationed throughout the festival with their guests.

TICKET ARRIVAL

Depending on where you decide to stay, your festival wristbands and any applicable accessibility passes will be available to collect from the your relevant campsite box office or the Accessibility Check-In on arrival. Please ensure you have your confirmation email or mobile ticket ready to collect these.

MYSTERY SHOPPERS

We take our accessibility provisions seriously and therefore, there are a small number of Mystery Shopper tickets available if you sign up to the AIE Mystery Shopper Scheme. For more information please go to the [AIE website here](#).

For further information contact the Festival Republic Access Team on accessuk@festivalrepublic.com or 0207 009 3490.

[BOOK TICKETS FOR WILDERNESS FESTIVAL](#)

[SIGN UP TO OUR ACCESSIBILITY MAILING LIST](#)

[\(REGISTRATION FORM AVAILABLE LATER IN THE YEAR\)](#)

ACCESS STARTS ONLINE

